



# BURKE AND BEYOND

ANNUAL REPORT 2023-2024

Inclusion that Counts.





**“To improve lives  
through social  
interaction, personal  
development and  
community  
participation**

**”**

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AGM Report

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# PRESIDENT AND CEO REPORT

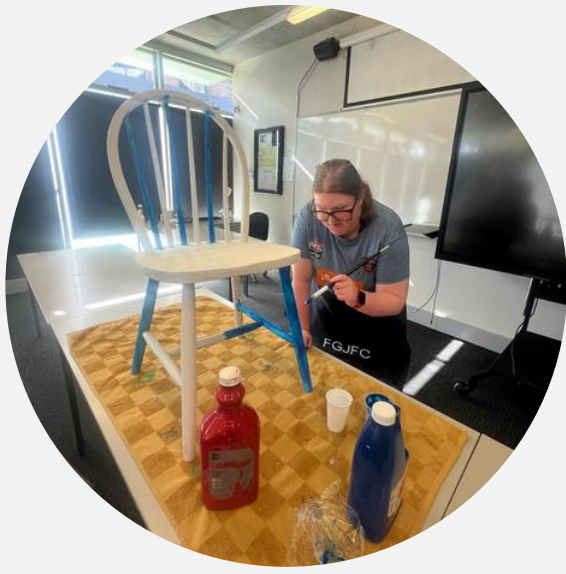
It is a pleasure to provide this Annual Report to Members, Participants, Parents, Carers, Volunteers, Staff and Board Members of Burke and Beyond Association Incorporated.

A very special thank you to everyone involved at Burke and Beyond. We continue to see amazing commitment and enthusiasm as our Leaders, Teams and the Board continue to innovate and capitalise on every opportunity to ensure we can be the best we can possibly be. This in turn provides our participants with the structure and support so that they can reach their individual goals and dreams, creating better outcomes for everyone.

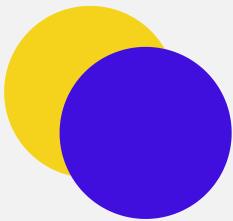
With the work that has been done over the past year, we are in a good position to manage the many challenges we will face in the future, not the least of which will be the ever-changing NDIS guidelines and pricing and increasing levels of governance. We will also be required to undertake re-registration with the NDIS and undergo a broad ranging audit which we can expect in the first quarter of our 24/25 year. We are very confident that because of the work that has already been done and the excellent oversight by our Head Office team we will pass these with flying colours.

Unlike many of our competitors, we have thought well into the future and in doing so we have created strategies that will create a strong base for our future. These strategies will focus on future-proofing our organisation financially, ensuring we have the best people to take us forward, recreating our Burke & Beyond brand, creating new and lasting community and business connections and establishing a road map for new and expanded services.





- **Our Finances:** We are again happy to be reporting that we are in a very sound financial position. This financial year like recent years has been one of our toughest. We have had to be vigilant in collecting our entitled income and fees to ensure we could operate from a position of strength. We have implemented the investment strategy we promised which capitalised on higher interest rates and delivered returns on our broad range of investments, meaning we saw a strong result. A finance report from our Treasurer is included in this Annual Report. The Board will remain vigilant and take every opportunity to grow, strengthen and protect our financial position by diversifying our assets to secure better long-term returns.
- **Our Team:** We have an outstanding team of people with superb leadership who have given everything they could, often in their own time, to ensure the best possible outcomes for everyone. These people have again been totally dedicated and selfless in ensuring our Participants have met or progressed towards achieving their goals, hopes and aspirations. This is the type of spirit which shapes our culture, our people and our future and make us an employer of choice.
- **Our Profile:** We continue to maintain an excellent reputation amongst parents, families, schools and at all levels of Government. The Board will continue to do everything possible to ensure that we capture every opportunity to support and invest in people in and around the communities we are established. We will work on our Brand and ensure that those who trust us can give us the type of feedback which will shape our future.
- **Our Board:** Our Board has provided outstanding strategic direction for our organisation. They have worked together in a way that the best outcomes could be achieved, they have contributed in many ways, not only through the Board Governance process but through sub-committees designed to deliver the selected strategies. We have a great mix of highly skilled, passionate and diversely talented individuals who are dedicated to our success, and we are incredibly lucky to have them setting the direction for Burke & Beyond.



This coming year will see a real focus on our strategic direction and marketing activities. We will work hard to develop new and enduring partnerships whilst staying firm on our direction and financial stability.

Burke and Beyond has an excellent reputation in all the areas we serve and we have created a gateway to engage Government at all levels. We will continue to work with these key people to secure any opportunity, agitate for positive change and do everything we can to get what we are entitled to so that we can enhance the future of our Participants.

We would like to thank everyone who has contributed to our efforts in what has been a very busy year. Special thanks to our front-line staff, volunteers, and our hard-working Leadership Team who gave up a great deal of their personal time to support our valued participants and their families.

Finally, thank you again to our dedicated and professional Board of Management for volunteering their time, expertise, and energy to ensure we secure the long-term future for Burke and Beyond. Every Board Member has demonstrated their commitment and enthusiasm to deliver long term success, and all are driven by our vision to ensure that it's "inclusion that counts".



Trevor Eddy  
President and Chairman



Lisa Sawatzky  
Chief Executive Officer

# TREASURER REPORT

I am delighted to provide the financial report for the 2023/24 year to our Members, Participants, Parents, Carers, Volunteers, Staff and Board Members of Burke and Beyond Association Incorporated.

Over the last financial year, we faced significant challenges with the NDIS pricing arrangements and application of the price guide. The NDIS review resulted in a reduction in the allocation of funds to participants in their plans. Consequently, many participants have reduced their attendance time at services resulting in an overall increase in participants attending part time.

We have continued to have robust discussions with all levels of Government to raise the specific needs of participants who have an intellectual disability. This will continue to be a focus with the current NDIS reform agenda.

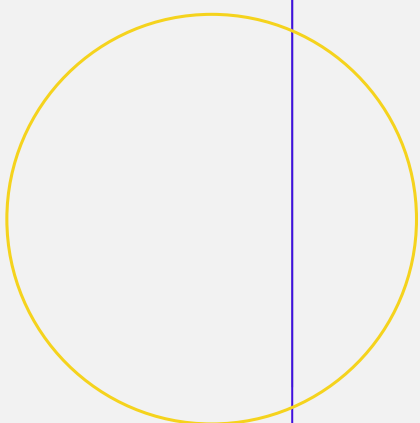
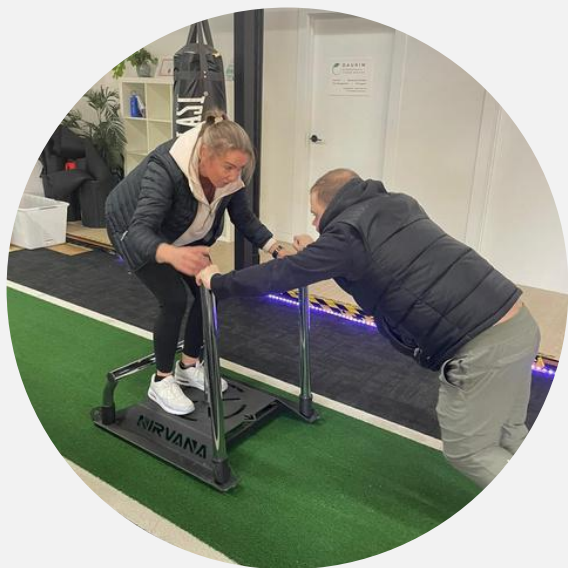
We remain in a sound financial position bolstered by a strong operational surplus for the year. This has been a great result given the increasingly difficult financial landscape. Our investments have continued to provide pleasing returns and contributed significantly to our income this year.

We are noticing a reduction in funding for some participants, which is concerning. This results in a reduction in services while a plan review is processed. There is significant impact on participants and families when this occurs and the timelines for the processing of reviews is often extended. Some families have opted to privately fund essential supports during the review process. We will continue to work with families experiencing difficulty with their plan outcomes.

Our staff and leadership team have shown enormous commitment and flexibility during the year as they have navigated the various changes to the NDIS price guide and the changing environment. We thank them for their commitment to quality, innovation and growth.

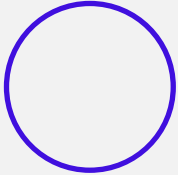
Ray Cummings  
Treasurer







# GMSD REPORT



## I AM VERY PLEASED TO PRESENT MY REPORT FOR THE PAST YEAR AND WOULD LIKE TO ACKNOWLEDGE THE AMAZING WORK THE PARTICIPANTS AND STAFF HAVE COMPLETED

We have achieved so many great things and have much to be proud of. We have seen many changes within the service and the NDIS, and we have continued to work hard to make sure we provide the quality services participants need and desire.

We welcomed our new CEO, Lisa, and have had a great year, with some innovative ideas being worked on, to continue to move us ahead in the sector. Together with the Leadership Team, we have made many changes to our service models and will always strive for excellence. We recently underwent our quality audit and thanks to everyone's hard work and dedication, achieved our accreditation again. We look forward to our continued efforts to improve and see every opportunity as a chance to learn and grow.

The NDIS have again made changes to the funding, and this is always an area of challenge for us. With the changes we have seen other services need to close or merge to remain viable. Burke and Beyond have been very lucky to have a Board and Management who are proactive and do the very best for the Organisation, and have lead very well through all the ups and downs over the past few years.

The move to the Box Hill site has provided an expansion of space and many new local community opportunities. Everyone is enjoying the additional space provided and have settled very well, exploring the local area and the many shops available close by. Participants who travel independently have adapted well and have increased their independence skills in this area. The site has been able to introduce some exciting new programs because of the move, including the pamphlet delivery for a local real estate agency, and soon to be car wash program, which will run from a local church.

The move from Pakenham to the new site, at Bryants Road in Dandenong, has been fantastic for the participants who attend, and they have been very happy to be back in the Dandenong area whilst continuing to travel into Pakenham to maintain connections previously established there. Paulo has taken on the Team Leader role after many years as a Support Worker and has done a great job of working with his team to build and re-establish connections in the local areas.

Balwyn has seen some further changes and development of their programs, looking to enhance participants' engagement and enjoyment of their day. Louise has made the change to become the Manager for Balwyn and, with some staffing changes, is working together with the participants and team to create a warm, interesting and inviting space for everyone. The art room looks fantastic with all the items participants have been creating. We have established a partnership with the Kew Neighborhood Centre to create some new garden beds for the planting of vegetables, to be used in cooking programs. There will also be some sensory additions to the garden, to make it a lovely space for participants to enjoy. The relaxation/sensory space is almost complete and should be up and running very soon. This has been a work in progress and something participants are looking forward to.

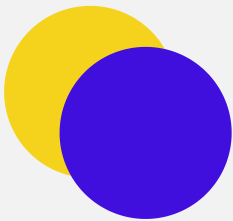


Ringwood continues to provide great opportunities for the participants and the staff do a great job of supporting them to be the best that they can be. We had a group of participants move across from Box Hill, and they fit into the group very well. We have seen new participants join the site this year and everyone works together well and have learnt to understand each other's nuances.

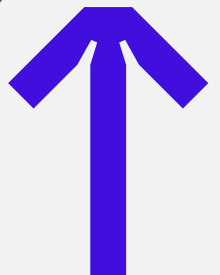
Dandenong has a new Coordinator, Seamus, and Elyce has returned from maternity leave as the Team Leader. There are a few new staff members, and with everyone working together, the participants are doing some great things. The band has had opportunities to perform at a few community council events, which is a great outcome for them after the hard work they put in to being the awesome band they are.

As with every year, we have had the privilege of watching the participants in their growth, development and desire to achieve. This makes us very lucky indeed. This is our driver for ongoing innovation and the want for us to be the best service we can possibly be.

Each year I am so proud of the staff, the participants, the families, the Support Staff, the Leadership Team, the Executive Management Team, and The Board of Directors, who without all of us having the same vision and working so closely together, we would never be able to provide the services and supports that continue to enhance all of our dreams and goals



Deanne Ray  
General Manager Service Delivery



# COMMUNITY ENGAGEMENT COORDINATOR REPORT



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This financial year has been both fulfilling and challenging for the Community Engagement team. Despite the evolving landscape of the National Disability Insurance Scheme (NDIS) and increased competition in the Eastern and Southern regions, we have achieved some significant outcomes.

Our collaboration with the City of Greater Dandenong Council has continued to produce positive results for our cohorts. Notable highlights include our ongoing involvement in the Council's Disability Advisory Committee and our participation in several new initiatives. Our Burke and Beyond band has been earmarked for participation in various Council community events throughout the year, such as International Day for People with Disability, Dandenong Youth Festival, Refugee Week, and Springvale Snow Festival. Additionally, the Council funded the Springvale Library Hub to deliver Disability Micro-enterprise Employment Workshops, enabling our participants to co-design and attend training sessions with an established micro-enterprise expert with lived disability experience to help launch their own micro-enterprise businesses. These workshops have been running throughout Term 3, and it's great to see participants' engagement and enthusiasm, with some learning to launch their own music on Spotify, some designing their own t-shirts and hoodies, and others learning to launch their own dog-walking business. This has been a great opportunity for our cohorts to take charge of their own vocational pathways.

In the Eastern region, our partnership with Whitehorse City Council has flourished, delivering a number of benefits to our cohorts. They have actively engaged in volunteering and participated in various community events organised by the Council. A particularly successful collaboration has been with Whitehorse Council's Youth ConneXion, which has produced outstanding results for our Box Hill participants. Our cohorts have regular access to the Youth Drop-In space as part of their weekly program, participating in social and skill developmental community activities. Another highlight of this partnership was our involvement in IDAHOBIT, a festival celebrating inclusivity and gender equality. Our Burke and Beyond band had the opportunity to perform at this event, showcasing their talents and contributing to the festival's vibrant atmosphere. Furthermore, Whitehorse Council has demonstrated exceptional support by providing us with a pop-up hub to promote our services throughout the year at no cost. This initiative has significantly enhanced our visibility within the Whitehorse community. Additionally, the Council has awarded us a small grant to our Box Hill service to assist with launching the car-washing social enterprise business. We look to further build on this partnership in 2025.

This year, we have fostered partnerships with various community organizations, both large and small, to provide our cohorts with valuable volunteering and work experience opportunities across multiple sectors. Our Learn Local partnerships in the Eastern and Southern regions have remained strong, offering diverse pre-accredited courses that provide hands-on vocational training. These courses are supported by our dedicated staff and trainers, ensuring comprehensive wrap-around support for our participants.

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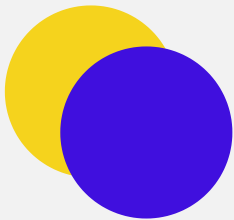


We have also revamped our volunteering process to re-engage with volunteers, whose numbers significantly dropped during the COVID-19 pandemic. By creating more flexible and rewarding volunteer opportunities, we aim to rebuild our volunteer base and strengthen our community support network.

Our Learn Local partners include:

- Kew Learning Centre
- Dandenong Learning Centre
- Orana Neighbourhood House
- Pakenham Neighbourhood House
- Jesuit Social Services
- Noble Park Community Centre
- Clota Cottage Neighbourhood House
- Vermont South Neighbourhood House

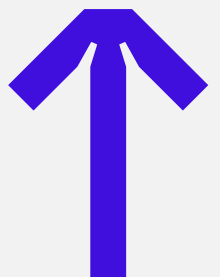
Our Tertiary Education partners have also played a major role in our diverse program offering with collaborations with Chisholm, Box Hill and, more recently, Holmesglen TAFE, enabling us to offer accredited Certificate I and II courses. These partnerships allow our participants to experience the TAFE environment with the added support they need, while also being integrated into our program offerings.



We have significantly enhanced our collaborations with schools, especially in the Eastern region. This includes mainstream institutions such as Keysborough College, Gleneagles Secondary College, Box Hill High, and Wellington Secondary College. Mainstream schools often lack the resources or specialised expertise to support students and families with additional needs through the NDIS system and appropriate pathways. By collaborating with these schools, we aim to bridge this gap. This includes helping families navigate the complexities of the NDIS system, identifying suitable support pathways, and offering specialised programs. We are proud of our achievements to date, including the work that has gone into re-establishing our presence with feeder schools such as Heatherwood and Belmore School. We have also continued to build on our current relationships with existing feeder schools, which has allowed us to provide support to a broader range of students and families. However, we recognise that there is still work to be done, particularly with schools in the Southern Region. Recent service intake has slowed at our Dandenong location, highlighting the need for renewed focus and strategic initiatives in this area.

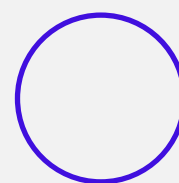
Looking ahead, we recognise the threat posed by new providers entering the sector, NDIS pricing, and other external factors. To address this, we are committed to re-establishing our niche and focusing on what sets us apart. We will continue to be progressive and enhance our services to ensure that we remain a leader in supporting adults with disabilities. This year has been full of learning opportunities, and we are excited to innovate, evolve, and continue to support our cohorts in meaningful and impactful ways.

**Tam Nguyen**  
Community Engagement Coordinator



# BALWYN

## Report



### The Living and Learning team have had a great year

Our focus has been on creating new and engaging activities for the participant cohort, including everyone being encouraged to advocate for their own choices, build on individual goals and explore new opportunities.

Some wonderful activities are possible through the partnerships we have established with Kew Neighbourhood Learning Centre, Alphington Lawn Bowls, Alphington Community Centre, and, as extremely valued members of the local community, volunteering for Meals on Wheels. Due to the participant cohort reliability, they are frequently requested to take on extra deliveries.

Here at Naroo Street there have been exciting enterprises too, including cooking, art projects, and site maintenance, just to mention a few. We have also embarked on larger projects to relocate the sensory room to a bigger space and develop a sensory vegetable and herb garden in collaboration with KNLC. This will be a great opportunity for the cooking groups to cultivate fresh food and add a bit of homegrown zing to their tasty lunchtime recipes. Watch this space!

Each term everyone is encouraged to advocate for their own choices and suggest new activities. The dedicated staffing team continue supporting people to work toward their individual goals, which often include building independent living skills, social connections, communication skills, increased community engagement, and improving their health and wellbeing.

It is great to see people getting involved in laundry, gardening, and, as referred to previously, the popular cooking tasks. Developing money math skills by shopping at local stores, role-playing with the cash register, setting up shop and checking food prices, is fun and educational. This year participants have been making their own cuppa at express stores, which has enhanced autonomy, choice, empowerment and life skills.

Art projects have focused on themes such as the four seasons, Christmas and Christmas in July, with some wonderful art pieces having been created. I can feel footy fever moving in.



Special events have included Christmas celebrations, birthdays, farewell parties and a meet and greet evening.

Daily morning activities offer the cohort time to come together. Conversations, sharing and speaking up in participant meetings, listening out for the numbers in bingo, movement and dance are great opportunities for people to strengthen relationships and build confidence in social settings.

We can't leave the Central Ringwood Community Centre crew out, who have volunteered delivering brochures for upcoming events, planned and travelled a multitude of trips on Public Transport Victoria, actively engaged in life skills and iPad courses, spent time in the local libraries, and participated in ten pin and lawn bowls. Some popular PTV destinations have been ACMI, The Victoria Market, Federation Square, Box Hill and Warrandyte, just to name a few.

This year we bid farewell to several staff members, who we sincerely wish all the best for their new endeavors. We have welcomed some wonderful new faces. Whilst the changes have been hard for some, we welcome the newcomers' enthusiasm and look forward to the added value these staff members bring with them.

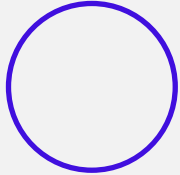
We greatly appreciate the support provided by all through these changes and look forward to new prospects next year.

I would like to acknowledge the support and dedication of the staffing team, Leadership, and Executive groups, and Burke and Beyond Board Members, who all work for the best outcomes of participants.

**Louise Baker**  
Services and Outcomes Manager



# BOX HILL REPORT



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## WHAT AN EXCITING YEAR 2024 HAS BEEN! WE HAVE SETTLED IN AT THE NEW BOX HILL SITE AFTER MOVING FROM BLACKBURN, WHERE WE HAD OUTGROWN THE BUILDING SIZE.

Since our last report we have had 11 new participants join us at our new site. It has been such a pleasure getting to know these participants and their families. It has been fantastic to see our older participants take on leadership roles and inspire our new participants. The new participants come with a range of interests and aspirations, such as finding work and learning how to live and travel independently.

When the year first started, we received the disappointing news that one of the grocery store giants no longer offers work experience, due to a decision by the umbrella organisation. We all sat down together and thought of alternative workplaces involving retail, technical items and general store experiences, and our participants came up with Officeworks. We have built a great new work experience program with the company, and the participants involved undertook an extensive training program with them before beginning in their roles.

We have increased our relationships with our partners at Kew Neighborhood Learning Centre, Clota Cottage, Box Hill Institute, and we really enjoyed our time at Youth ConneXions before it closed.

We were very excited to receive our first donation for our handywork, doing mail drops for RT Edgar. The group involved are choosing to save up and buy something special at the end of the year! We have also raised some money from the Victorian Government Container Deposit Scheme.

The majority of our participants are now travelling independently to Next Step Box Hill, and this is a significant increase from last year. Well done to the participants and staff for their skill development in this area of their independence. Participants set up and displayed their first Pop Up stall at Box Hill Central and met many members of the Box Hill local community.

After attending an expo at Ashwood School, we put together an Ashwood Open Day here at the Box Hill site. This was a new initiative and with several students in attendance, it was lovely to see the friends reunite and be brought together through Burke and Beyond. We hope to see them all with us next year!

We have 2 classes attending Box Hill Institute each week, who will be graduating with a Certificate I in Transition Education and Certificate II in Work Education and Hospitality. We continue building our connection with Kew Neighbourhood Learning Centre.

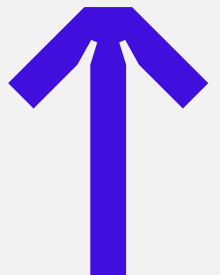
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Our participants hosted the launch lunch for the online Threads of Kindness store, which involved sending out invitations, welcoming guests, serving members of the community and speaking to the key stakeholders in our community.

Next Step Box Hill participants are motivated to get their Learner's Permit and staff are reaching out to professional driving instructors to find the perfect fit for our cohort. Hopefully we'll be seeing more L plates on the road soon!

Andrea Butler  
Service Coordinator







I am excited to present my first report as the Coordinator of the Dandenong site.

I would like to thank the participants, their families, the staffing team and Management for making me feel so welcome. We have also welcomed some new staff members, who all bring a wealth of knowledge from a range of professional backgrounds, making it such a diverse and amazing team to be a part of.

The service continues to grow each year, and it has been an absolute pleasure to welcome all our new participants. Getting to know everyone and all the individual personalities they bring has been an out and out highlight.

Our SLES program continues to thrive, with both on-site and off-site skill development and work experience programs, including a range of opportunities in retail, sports ground maintenance, car detailing, warehousing, pick packing and the food bank. We continue to build participants' travel training and safety awareness in the community, which increases their independence for the future.

The enquiries for 2025 are looking promising, with many expressions of interest received. Already four students finishing school have completed successful trial days, and staff have been supporting families to assist new participants throughout this process.

The Beyond Rhythm Band has regrouped with some new participants, from both Dandenong and the new Dandenong 2 site. This group provides participants the opportunity to explore their creative side, increase their confidence and communication, whilst finding common interests and strengthening their social network with peers. A huge thank you to the Pakenham Living & Learning Centre for providing a music studio for the band to practice in. The band have performed at several community events, which is a great achievement for the members who work so hard on their talents.

Well done to all the participants who will be graduating from the Chisholm TAFE Work Education and Transition Education courses very soon. Congratulations on all your hard work and dedication! We are excited to be continuing our partnership with Chisholm TAFE next year, giving more participants the opportunity to experience further educational pathways in a supportive environment.

We look forward to another productive year in 2025.

# DANDENONG

## Report

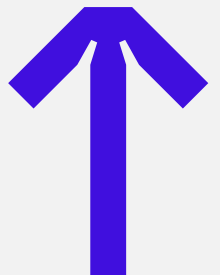
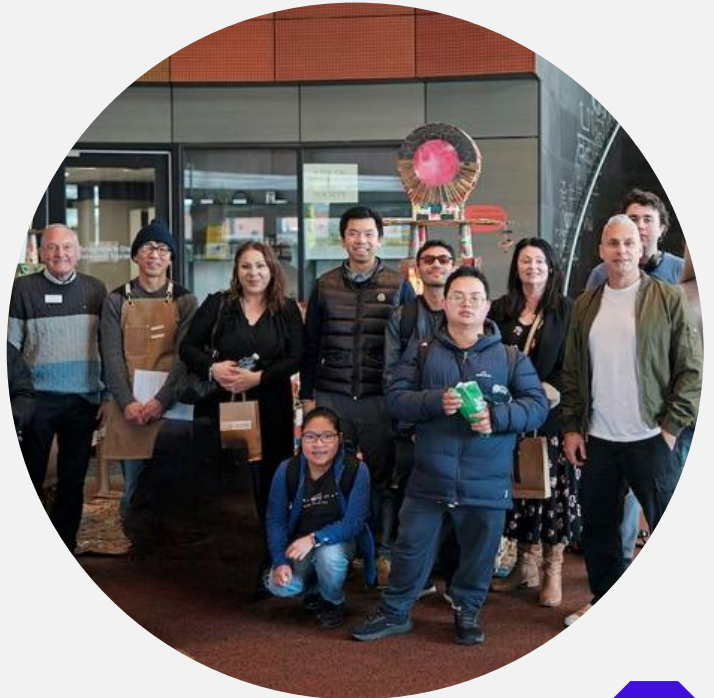
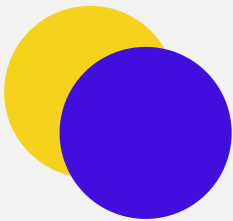




Thank you to all the participants, their families, the staffing team, and all our external partners for your continued support in making these programs the best that they can be.

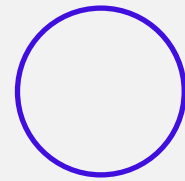
I would like to acknowledge the wonderful staffing team for continually going above and beyond in working together to engage the participants with new experiences, build skills, enhance social interactions and support each other over the past year.

**Seamus Curran**  
Service Coordinator



# BRYANTS RD

## Report



Bryants Rd opened in January 2024, after we moved the service from the Pakenham area back to Dandenong. This move was made after many requests from families and participants. Fondly known as Dandenong 2, we have established several exciting new partnerships this year as a newly established site.

We've introduced new work experience programs with Climate Rental Solutions and teamed up with the Living & Learning Centre in Pakenham to develop, plan and set up a Music & Podcast Studio, which will be available for participants to access, starting in Term 4.

We are thrilled to welcome back our talented musicians and house band "Beyond Rhythm." They have practiced so hard together and have achieved great community respect after performing at several events in the area.

Participants have had the opportunity to engage in several diverse courses, such as Horticulture, Permaculture, Microsoft Introduction, and Art Therapy, all offered by the Living & Learning Centre.

We've also built and sustained strong connections with local businesses and the Council, taking part in numerous community events. Furthermore, participants have benefitted from the Transition Education Course with Chisholm TAFE, which has enhanced their travel training and employment readiness.

Staff continue to run onsite skill development programs aimed at fostering participants' independence and aiding their transition into adult life. Participants have enjoyed learning to cook a variety of simple meals, while also gaining essential kitchen safety skills. Through social skills programs they have engaged with the community by visiting various locations, which has helped them build confidence, improve communication skills, and expand their network of friendships.

We are excited about the new programs planned for 2025, which include a landscaping enterprise. We eagerly anticipate the opportunities and growth that 2025 will also bring to Bryants Rd.

**Paulo Almedia**  
Team Leader

# RINGWOOD REPORT

Ringwood has had an amazing 12 months.

Every year it feels like time flies and that we just get busier and busier, but these last 12 months seem to have gone even faster.

There have been many changes that always keep us on our toes. There has been the introduction of the Non-Face-To-Face funding from NDIS, which although this had been planned for a few years has meant significant changes for all of us from an administrative point of view. Things that were quick and easy now take much longer and we have had to look at ways to manage this without increasing workloads. We have continued to implement new processes to improve the way we operate and ensure that we are providing high-level programs. All these changes come with an adjustment period, and I am very proud of all of the staff and participants at Ringwood for how they have managed these changes.

In 2024 a group of participants transitioned from Box Hill, and it has been so exciting to see the continued growth of these young people and the involvement they have within the Ringwood groups. We have also welcomed some new participants who have just started their journey with Burke and Beyond. We are so proud of all the participants at Ringwood. Across the last 12 months we have seen many participants who have hit some major goals, including securing ongoing volunteering roles, paid employment, joining the Burke and Beyond Participant Committee, increasing travel training skills, and completing TAFE courses and Neighbourhood House facilitated courses.

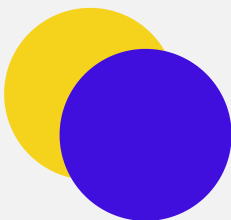
2024 also saw some new staff members starting at Ringwood. It has been lovely to see how supportive all the participants have been with the new staff; it is never easy starting a new job and the learning curve for those staff is quite high. All the staff have done an amazing job of joining the team and working together to provide high-quality outcomes for the participants.





We have continued to partner with some amazing organizations, such as Kew Neighbourhood House, Orana Neighbourhood House, Center for Adult Education, Pinchapoo, Parkinson’s Group, Life Saving Victoria, Victorian Electoral Commission, AC Tennis, and The Local Umbrella. We have also built new partnerships with Legacy Health and Fitness, Poncho at the Base, and Champions of Change. These partnerships provide a range of amazing opportunities for our young people and support them in increasing their community-based networks.

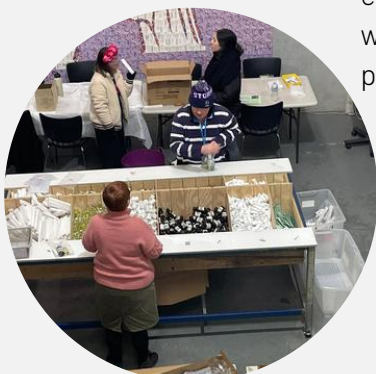
I would like to commend the staffing team at Ringwood for an amazing 12 months. As a group they continue to build on their skills, to encourage and challenge each other while also holding each other accountable. The Ringwood Staffing Team is a team who are always looking to increase their skills, find new opportunities, and provide programs that are tailored to the needs of the participants. They also do an amazing job of keeping up with all my new and sometimes out-of-the-box ideas.



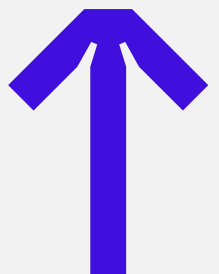
This time last year Lisa had just stepped into the CEO role and was still feeling her way around the who and the what of Burke and Beyond. Over the last 12 months, I have had the opportunity to work with Lisa and Deanne to continue to progress Burke and Beyond and it has been exciting to be able to build on the strong foundation that Burke and Beyond already had.

I would like to take this opportunity to thank the Leadership Team and the members of the board for their ongoing support and commitment to the trademark and the vision of Burke and Beyond. In the current climate, we are often faced with challenging choices and decisions, and it is fantastic to know that everyone is committed to the same goal.

I know that the last few months of the year are always action-packed, and I wish everyone the best for the rest of this year and as we move into 2025 and look for ways to continue the growth and opportunities that are available to all our participants.

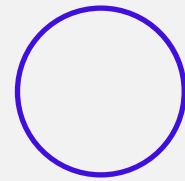
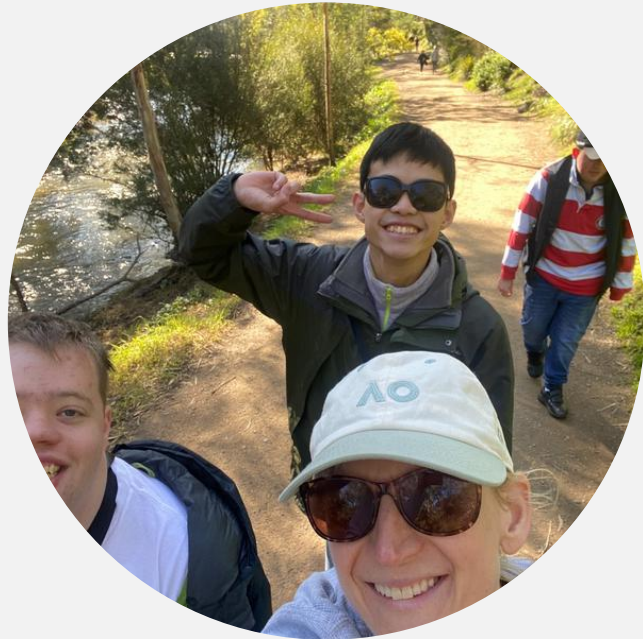


Danielle Benincasa  
Services and Outcomes Manager



# OUTREACH AND SOCIAL

## Report



### 2024 has shown steady of attendance to Outreach and Social programs



Participants continue to feed back that they enjoy the range of activities on offer for Friday night socials; for them to try new things, as well as re-visit some of their favourites. Having a space for participants to attend and engage in meaningful relationship building continues to be a large driver of the continuation and growth of this program.

I, along with the support staff, have been working closely to encourage participants to build skills and confidence within their 1:1 Outreach time, by requesting additional tasks from their Managers to build independence and understanding of workplace roles.

The additional availability of the staff has meant that we are able to offer more support to the participants in and outside of the day service, and reach out to community access.

The staffing team continue to show care, understanding and a desire to encourage growth for individuals and groups which is greatly appreciated.

I look forward to continuing to work with participants, families, staff, and the LG team to see what the remainder of 2024 looks like with the vision for growth in 2025.

Elyce Morison  
Outreach and Social Coordinator


ACCESS AUSTRALIA GROUP  
AC TENNIS  
AUSPAC FINANCE  
ALPHINGTON COMMUNITY CENTRE  
BALWYN LIBRARY  
BEACONSFIELD TENNIS CLUB  
BENDIGO BANK  
BOX HILL TAFE  
BROTHERHOOD OF ST LAURENCE - NOBLE  
PARK  
BUNNINGS PAKENHAM  
BUNNINGS NUNAWADING  
CARINA GARLAND MP - FEDERAL MEMBER FOR  
CHISHOLM  
CHISHOLM TAFE - DANDENONG  
CITY OF GREATER DANDENONG COUNCIL  
CLIMATE RENTALS - HALLAM  
COLES BLACKBURN SQUARE  
CONTROLTECH SOLUTIONS  
COONARA NEIGHBOURHOOD HOUSE  
DANDENONG COMMUNITY LEARNING CENTRE  
DANDENONG YOUTH SERVICES  
EASTERN VOLUNTEERS  
ECCV (ETHNIC COMMUNITY COUNCIL OF VIC)  
EDENDALE COMMUNITY FARM  
EMERSON SCHOOL  
EVERGREEN WASTE SOLUTIONS DANDENONG  
SOUTH  
GABRIELLE WILLIAMS MP - STATE MEMBER  
FOR DANDENONG  
GOODLIFE GYM RINGWOOD  
HAMMERS GYM BLACKBURN  
HAWTHORN CITY COUNCIL MEALS ON WHEELS  
JESUIT SOCIAL COLLEGE  
KEW NEIGHBOURHOOD LEARNING CENTRE  
KINGSTON CITY CHURCH  
KMT GROUP  
LIVING AND LEARNING CENTRE PAKENHAM  
MANNINGHAM NEIGHBOURHOOD WATCH  
MATTHEW BACH - FORMER VICTORIAN MP


MAYOR EDEN FOSTER - DANDENONG  
MEALS ON WHEELS (KNOX COUNCIL)  
MONASH HEALTH  
MYUNA FARM  
NIDO CHILDCARE  
ORANA NEIGHBOURHOOD HOUSE  
OFFICER TENNIS CLUB  
PAKENHAM LIBRARY  
PARKINSON GROUP  
PAUL HAMER MP - STATE MEMBER FOR BOX  
HILL  
PINCHAPOO  
RABBIT RESCUE RETREAT  
REGIS BLACKBURN  
ROWVILLE COMMUNITY LEARNING CENTRE  
RSPCA EAST BURWOOD  
SALVOS FOREST HILL  
SICMAA (SPRINGVALE INDO-CHINESE MUTUAL  
ASSISTANCE ASSOCIATION)  
SNAP FITNESS BLACKBURN  
SPRINGVALE TOY LIBRARY  
SPRINGVALE COMMUNITY HUB  
SOUTH EAST VOLUNTEERS  
THE BLACKBURN RSL  
THE COLLINGWOOD CHILDREN'S FARM  
THE LOCAL UMBRELLA  
TUNZAFUN KNOX  
UNITING HARRISON  
VALID  
VICTORIAN ELECTORAL COMMISSION  
VINNIES DISTRIBUTION CENTER DANDENONG  
SOUTH  
VINNIES RINGWOOD  
VOICE AT THE TABLE  
WESTAL TENNIS CLUB  
WISE EMPLOYMENT

OUR  
PARTNERS




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Inclusion that counts


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[www.burkeandbeyond.org.au](http://www.burkeandbeyond.org.au)



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# SOCIAL MEDIA

