

Burke and Beyond

Annual Report 2024-2025

Inclusion that
Counts.





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To improve lives
Through social
interaction, personal
development and
community
participation

”

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President and CEO Report

It is a pleasure to provide our Report to Members, Participants, Parents, Carers, Volunteers, Staff and Board Members of Burke and Beyond Association Incorporated.

Firstly, a special thank you to everyone involved at Burke and Beyond who has contributed to where we are now. The amazing ongoing commitment and enthusiasm of our Leaders, Teams and Board Members means that we have been ready for any opportunity that comes our way. More particularly however is that we are in a position where we can support and encourage our wonderful group of participants to learn and develop so they can be the best they can be.

Both of us have been in the sector for many years and this past 12 months has seen some of the toughest times for Service Providers, many of whom have not been able to stay the course. This has resulted in them closing their doors and leaving participants and their families stranded. Whilst we at Burke & Beyond are not immune from these tough times, we have been very prudent and wise in our decision making and as we mentioned in our report last year, we were investing wisely in our future. This has proven to be a successful strategy and unlike other providers, we remain confident that we can continue to provide outstanding service and great outcomes for everyone who is part of our Burke & Beyond family.

Experience has shown us that our sector goes through peaks and troughs and at this time, things are not as easy to navigate as they may have been in some past years. Nonetheless, we are well prepared and enthusiastic for our future.

There are several key reporting points which we would like to share with you. These relate to:

- **Our Finances:** We are again happy to report that we are in a very sound financial position with a strong asset base including a solid investment portfolio. This financial year has been somewhat more difficult for many reasons, none the least of which has been NDIS funding levels. Our diversified investment strategy implemented two years ago has proven to be a critical part of our income stream, which has essentially topped up NDIS funding. The annual financial report from our Treasurer is included as an important part of this report. Our Board Risk, Audit and Finance Sub-Committee remains committed to ensuring our ongoing success and will take every opportunity to grow, strengthen and protect our financial position.
- **Our Team:** We have an outstanding team of people who have given everything they could, often in their own time to ensure the best possible outcomes for everyone. These people have again been totally dedicated and selfless in ensuring our Participants have met or progressed towards achieving their goals, hopes and aspirations. This is the type of spirit which shapes our culture, our people, our future and makes us a great place to be.

- **Our Profile:** We continue to maintain an excellent reputation amongst parents, families, schools and at all levels of Government. The Board will continue to do everything possible to ensure that we secure opportunities to support and invest in people and communities in which we are established. We will continue to ensure our Brand and our team represent the culture we have come to know at Burke & Beyond and that those who work with and for us will know and feel part of our family.
- **Our Board:** Our Board has provided outstanding strategic direction for our organisation and have worked together to secure the best outcomes that could be achieved. They have contributed in many ways, not only through the Board Governance process but through sub-committees designed to deliver on our selected strategies. We have a great mix of highly skilled, passionate and diversely talented individuals who are dedicated to our success, and we are incredibly lucky to have them setting the direction for Burke & Beyond.

In addition to the above points, our team has successfully navigated Re-registration of our services through NDIS and passed a gruelling external audit process with flying colours. Thank you to everyone who contributed to these successful outcomes. This coming year will see a real focus on ensuring we are well placed to manage any challenges we will face. We will work hard to maintain a sound financial position whilst not overlooking any opportunities to grow our services and create new and exciting opportunities for our participants and their families.

Burke and Beyond has an excellent reputation in all the areas we serve, and we will continue to ensure we protect this well-earned position. We will work with as many and varied groups and organisations including Government as we can to ensure that we deliver on our promises to anyone who encounters us.

We would like to thank everyone who has contributed to our efforts in what has been a very busy year, in fact busier than most. Special thanks to our front-line staff, administration support team, volunteers, and our hard-working Leadership Team who gave up a great deal of their personal time to support our valued participants and their families.

Finally, we particularly want to recognise our dedicated and professional Board of Management for volunteering their time, expertise, and energy, mostly after hours, to ensure that we see a long-term future for Burke and Beyond. Anthony Murdoch (Vice President), Ray Cummings (Treasurer), Joe Morrison, Davina Bate, Jonathan Edmonds and Andy Chappel (for part of the term) have demonstrated their commitment and enthusiasm to deliver great outcomes and planned long term success. All are driven by our vision to ensure that it's "inclusion that counts". Thank you!



Trevor Eddy
President and Chairman



Lisa Sawatzky
Chief Executive Officer

Treasurer Report

I am pleased to provide the financial report for the 2024/5 year to our Members, Participants, Parents, Carers, Volunteers, and Board Members of Burke and Beyond Association Incorporated.

We continue to operate in extremely challenging times from an NDIS pricing perspective and expect that these conditions will continue for some time. This year the Temporary Transformation Payment (TTP) was removed for registered providers, and several NDIS price items were reduced. We have again been impacted by lean NDIS pricing, and a tightening of plan budgets for participants.

Many providers are reporting financial losses due to the increasing cost of wages and inflation that are exceeding the price increases. Of concern in the sector is the number of reports of quality disability providers ceasing services and closing their doors due to the inability to provide quality services within the current pricing arrangements. Other service providers are scaling back their operations in order to maintain viability in these difficult times.

We are also seeing an increase in participants running out of funding prior to the end of their plan and delays in reviewing plans where a participant's circumstances change. For some participants, this has resulted in an interruption in their services and an impact to parents and carers.

The NDIS have also introduced funding periods where plan funds are locked down to specific funding periods within the plan period. This may be monthly or quarterly plan periods, where the funding is released at set intervals. Again, this has impacted some participants as they may have varying needs due to health needs, changes with informal supports, or other factors that result in additional needs during any plan period. This is aimed at assisting participants with budgeting; however it reduces the ability for participants and families to use their plans flexibility across the life of the plan

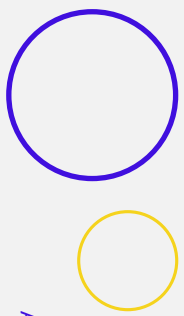
Additionally, the lower interest rates have impacted our investment returns, reducing our funds from this important additional income source.

Our leadership team and Board are carefully monitoring our position and responding quickly to reductions in funding through making the necessary adjustments to expenditure which has assisted us to maintain a strong position.

Ensuring the quality of our service provision remains a priority as we navigate these difficulties.

Again, our staff have continued to provide excellent support to participants, and we have seen many innovative new programs emerge during the 2024/5 year. The continued focus on listening to participants and responding to their needs and providing new opportunities has been critical in maintaining our service quality and reputation.

Ray Cummings
Treasurer



General Manager Service Delivery

IT HAS BEEN ANOTHER BUSY AND PRODUCTIVE YEAR. TIME SEEMS TO HAVE FLOWN BY.

The NDIS and continued funding changes provide ongoing challenges for all disability services, with several organisations having to close their doors. The Board, Executive and Leadership Groups have worked very hard to ensure we continue to provide quality services to all our participants. This takes creative thinking by everyone and an ongoing drive to do the best we can to minimize the impact on participants in their desire to achieve their goals. We acknowledge this has been difficult for families at times, with changes to plans and funding amounts. This is something we are very willing to support and offer advice and documentation to assist families with reviews.

Earlier this year we made the decision for the two Dandenong sites to come under a single Coordinator, staffing team and timetable. This has provided a greater choice of activities for participants and access to the two campuses. Participants now have the opportunity to move between the sites, enabling increased access to programs that offer varied experiences, further social connections and skill development. Participants, families and staff have been very happy to see Tam return to the Coordinator role this year.

Box Hill looks great, with the participants and staff working together to create a warm, inviting space that shows their personalities. This year participants have participated in TAFE education programs, a Learners Permit program, and the new car wash program. We have several new participants who have joined our group and others who have moved on to other opportunities, after having developed skills to support their personal growth.

Ringwood have had a productive year, continuing with work experience opportunities and courses at TAFE and Community Centres. There have been quite a few new participants joining throughout the year, who have all fit in very well and bring fun personalities with them. Unfortunately, the Coordinator, Emily, was offered an opportunity closer to home, which she decided worked better for her and her family. We wish her the best.

We have been working on updating and refreshing the curriculum for the Next Step services, which will have a clear pathway for development and growth and include lesson plans, assessments and learning materials for a full two years.

Balwyn has seen some great developments to the site, with the garden beds now completed and growing some vegetables, which are used for the participants' cooking program. The sensory space is up and running and participants are loving it. There have been some staff changes, with new staff bringing a variety of experiences with them, along with some vibrancy and fun.

The staffing teams across the service continue to deliver great activities for all participants, ensuring engagement and increased skills.

I need to acknowledge the efforts of everyone involved, including participants, families, staff, the Management Team, the Administration Team, and The Board. It takes many people with a shared vision and mutual goals to work together to maintain the wonderful service we continue to strive to be.

Deanne Ray
General Manager Service Delivery



Quality and Risk

At Burke and Beyond, our commitment to providing safe, high-quality, and participant-centred services remains at the heart of everything we do. Over the past financial year, we have continued to focus on strengthening our systems, listening to our participants, and providing quality and safe programs.

In 2024, in line with our 3-year Re-certification Audit, we invited auditors from HDAA to observe our services. It was an opportunity to showcase how we meet – and often exceed – the NDIS Practice Standards. The feedback from auditors highlighted:

- Our genuine connections with participants and the meaningful inclusion provided by our programs.
- A dedicated and well-supported team of staff, committed to high standards for service delivery.
- Strong governance, with a skilled Board, informed strategic planning, comprehensive risk management systems, and inclusive feedback processes.
- Evidence-based positive behavior supports and a commitment to eliminating restrictive practices.

“One participant said that they felt safe, well supported and empowered to live their best life, which blew me away.” – HDAA Auditor

“When speaking to participants, what stood out was that they felt supported and encouraged to speak up – that’s advocacy, empowerment, choice and control. Well done for that.” – Lead HDAA Auditor

Looking forward, our team remains committed to continuously improving the quality and safety of our services. We are well positioned for our mid-term NDIS audit in 2026 and beyond.

Key Achievements 2024–25

Quality Services

- Compliance: Successfully completed a 3-year re-certification audit with only one minor non-conformance and several commendations.
- Participant Engagement and Collaboration: Established a Participant Advisory Committee to actively seek feedback and direction from service users, ensuring their voices shape our programs and policies.
- Continual Improvement: Expanded feedback systems to capture, reflect on and respond to participant and family feedback and strengthened complaints management to ensure feedback is welcomed, acknowledged, respected and well-managed.

Safer Services

- Risk Framework: Developed a comprehensive risk framework and strengthened systems for identifying, monitoring and managing risks.
- Emergency and Disaster Planning: Implemented a Business Continuity Plan and participant-specific emergency plans to ensure we are well prepared in the event of an emergency or disaster.
- Incident Management Systems: Reviewed processes to track actions, monitor trends, and respond effectively, reducing the impact and recurrence of incidents.
- Safety Management System: Implemented systems to monitor health and safety obligations, including the management of facilities and fleet.

Danielle Coulson
Manager, Quality and Risk

Innovation, Projects and Growth



The Services and Outcomes Manager, Innovation, Projects and Growth is a 12-month role that was introduced towards the end of 2024. Since being introduced, the major focus on this role has been to provide tailored support across each of the Burke and Beyond sites and upskilling of the staffing team.

We have also continued to work on and review our current Marketing and Social Media Presence; these are quite extensive projects and are still a work in progress. Over the next few months hopefully you will start to notice some changes that we are very excited about.

This role also has a focus on building connections with the families and carers of the Burke and Beyond participants. We have held an Information Session this year and hope to run another one before the end of the year. I would like to express my thanks to those families who did attend our first session. It was lovely to meet some new faces and hear your thoughts.

The major ongoing project of this role is the review and development of a curriculum framework for our sites. This project aims to develop a clear path for people who access Burke and Beyond services that is based on skills. It aims to support participants to participate in programs that align to their goals and support them to build on the skills required to have a life that is rewarding across all areas.

The Curriculum will build on the amazing foundations that we already have here at Burke and Beyond. As this project continues, I will be seeking consultation from families, participants and staff.

Moving forward this role will continue to expand the supports and training provided to all staff across Burke and Beyond to build on the high-quality service that is already offered. I will work with current community partners to build upon the services that we offer, including developing how these connections can support with continued growth and identifying areas for future growth.

I am excited to build on our sessions with Families and Carers. We understand that to provide a support that enables participants to meet their goals we need to work with them holistically and become part of their overall support team. We also know that navigating NDIS and all the ongoing changes can be difficult, so working together and sharing our knowledge is a positive for everyone.

Danielle Benincasa
Services and Outcomes Manager

Participant Advisory Committee Report



Nothing About Us Without Us – Formation of the Participant Advisory Committee

In August 2024, Burke and Beyond proudly established the Participant Advisory Committee (PAC) as a way to draw on the expertise and lived experience of our participants in the review and design of our services.

The PAC is made up of members elected by their peers, ensuring genuine representation of participant perspectives. Meeting quarterly, the Committee provides advice and feedback on how programs can continue to evolve to better support participants.

This initiative aligns with NDIS Practice Standards, by ensuring participants have opportunities to contribute to the governance of Burke and Beyond and influence organisational policies and processes that affect their rights and supports.

Already, the PAC's input is shaping positive change across the organisation.

Their first order of business was the review of the Feedback and Complaints Policy and posters. The committee provided valuable feedback that improved the accessibility of language, visuals, and processes.

The PAC also provided input during the refresh of the Burke and Beyond logo and style guide. Committee member Joel Withenage shared:

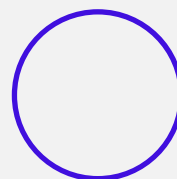
“Being able to provide my feedback on the refreshed logo made me feel included.”

Committee member Ewan Horrocks joined the Staff Awards selection panel, providing valuable insight during the review and selection of the 2025 Award recipients.

We thank the members of the committee and look forward to their continued contribution to making Burke and Beyond a place where every participant feels heard, valued, and empowered.

2024–25 Participant Advisory Committee Members:

- Balwyn: Maree Galbally and Derek Pape
- Dandenong: Kevin Vorng and Alice Chong
- Dandenong 2: Aceson Djeri and Joel Withenage
- Ringwood: Oliver Derham and Tim Desmond
- Box Hill: Jordan McCormick and Ewan Horrocks



Looking Ahead to future Participant Advisory Committee projects:

- Accessible Service Agreement
Development of a new, participant-friendly Service Agreement using Easy Read and plain language so participants can better understand the supports they have chosen and how they will access them.
- Easy Read Policy Suite
Creation of Easy Read versions of key participant-facing policies, ensuring accessibility and transparency in how we deliver supports
- Skill Development and Advocacy
Collaboration with VALID and Voice at the Table to strengthen participant self-advocacy, leadership, and changemaking skills – enhancing both the effectiveness of the PAC and the meaningful contribution of its members.





Balwyn

The Living and Learning team have had a great year

The Living and Learning services in Balwyn, and the satellite Ringwood Community Centre, are nestled in beautiful parklands offering calm and spacious environments. Through a variety of activities, the program provides opportunities for people to develop personal skills, promote engagement in the wider community, enhance health and wellbeing, and contribute to the local community as volunteers.

This boutique service focuses on an individual, tailored approach, supporting participants to build on their goals in a social and vibrant environment.

Some achievements of the many we have seen: the introduction of morning activities, including indoor bowls, walks in the local park, puzzles, games and music – a great way to start the day. As well, an increased focus on personal physical and mental wellbeing by participating in one or many sports, engaging in a range of social activities or relaxing in the wonderful sensory room.

With the installation of the raised garden beds, many zucchinis, squash, carrots and herbs have been nurtured, picked, prepared and added to healthy recipes in the Tuesday cooking program. Collecting flowers from a local florist enabled the cohort to arrange several bright bouquets to take home and enjoy.

The reliable Meals on Wheels crew are often asked to take up other days to support the local community for the safe delivery of meals. Participants involved enjoy interactions with residents receiving the service.

This year has seen an increase in opportunities for building independent life skills in shopping, cooking, cleaning, gardening, laundry, bus cleaning and travelling on public transport.

In June we welcomed family and carers to join The Biggest Morning Tea fundraiser. It was great for families and friends to meet each other and together we raised over \$150.00 for the Cancer Council.

We have welcomed several new staff, who have contributed wonderfully to the site, increasing participant engagement and bringing a sense of fun to the site.

I would like to acknowledge the dedicated staffing team who continues to evolve with a progressive approach to provide focused activities to further enhance engagement and outcomes for each and every participant.

Louise Baker
Services and Outcomes Manager



Box Hill



Across the last 12 months Box Hill has had a focus on providing opportunities to young people through a range of practical hands-on programs that support them to improve, build on and establish a range of skills that encourage them to reach their goals. We have also focused on supporting young people to build their peer-based networks and their connections within local community.

The last 12 months have seen lots of achievements at our Box Hill site. We have had participants who have been completing their Certificate 1 in Transition Education and Certificate 1 in Work Education, as well as Numeracy and Literacy programs facilitated by Box Hill TAFE.

We explored a tailored program to support young people to prepare for and gain their L's. This was a highly anticipated program. The program continues to be enjoyed and has been further tailored to support the young people who attend Box Hill. Those participants who are identified as being ready to sit their L's test are supported and, once successful, are celebrated across the site.

We have also started a Car Wash program in partnership with the local Baptist Church; they have let us hire out their courtyard space. This has been very exciting for participants, as they have been able to secure some repeat customers and have worked together to build their business plan.

Box Hill have continued to expand on and build their site. One major addition to the site over the last 12 months has been the Promethean Board. This is an electronic board that is interactive, enabling staff to utilise a range of teaching opportunities and highlighting a range of engagement opportunities for participants.

The site continues to review the way we utilise our space and look for opportunities for further improvements. These are great opportunities to involve our young people and engage in some highly productive conversations where we problem solve and come up with ideas out of the box.

Box Hill site has a range of partnerships within the local community. These partnerships provide opportunities for increased learnings and hands-on experience in a range of areas. They also provide our young people with the opportunity to develop their community-based networks.

The current partnerships for Box Hill include:

Box Hill Institute	Regis	EACH	Salvos - Forest Hill
Officeworks	Clota Cottage	NQR	Box Hill Baptist Church
FoodWorks	Kew Neighbourhood Learning Centre		

Box Hill are committed to building our community-based links and expanding work experience opportunities for our young people. Across the next 12 months we would like to actively build our Car Wash program, securing an alternative location that is more visible and increasing the number of cars that we wash each week.

Danielle Benincasa
Services and Outcomes Manager

Dandenong

This year, the focus at Dandenong Next Step has been on re-setting our sites, refreshing our programs, and putting more emphasis on skill-building and achieving real outcomes. We're also working to rebuild our presence in the Southern Region by reconnecting with partners and exploring new opportunities. This includes getting more involved in the community, raising our profile, and making sure our programs are focused on skill development and employment pathways. Internally, we've been focused on stabilising our team and creating a more supportive and consistent work environment. We've improved our structure, communication, and teamwork to help the team work better together. We've already made great progress — bringing back popular programs and piloting new ones that better support our participants. We're excited to keep this momentum going into 2026, with a strong focus on innovation, impact, and community connection.

This year, we've made several key improvements at Dandenong Next Step to enhance both the participant and staff experience:

Early this year, we were pleased to implement the integration of our Lonsdale Street and Bryants Road services; a key milestone in our commitment to delivering flexible, responsive, and tailored programs. This strategic move brought both campuses together into a single, cohesive service model designed to enhance collaboration, streamline operations, and improve participant outcomes.

The transition has provided greater choice and flexibility for participants. Staff and participants now move between campuses based on individual needs and program requirements, ensuring a more personalised and adaptable service experience. The site integration has not only strengthened our operational capacity but also reinforced our commitment to participant-centred service delivery, setting a strong foundation for continued growth and innovation into 2026.

We've refreshed the overall look and feel of our sites, improving their presentation and creating a more welcoming, inclusive environment. This includes visual updates and layout changes that reflect our commitment to cultural diversity and promote an inclusive environment.

We've invested in new IT equipment to ensure both staff and participants have access to modern tools. This includes the installation of a Promethean Smart Board, which has become a valuable resource in our daily programs. Participants are now using the Smart Board to co-develop our site newsletter, helping them build digital literacy, communication, and teamwork skills. The board is also used in various programs to support interactive learning and engagement.





With better tools and a more supportive environment, we've been able to expand and enrich our program offerings, making them more relevant to participants' goals and aligned with employment and life skills development. These changes have already had a positive impact on morale, participation, and outcomes — and we're excited to continue building on this progress.

Reconnecting with existing partners and establishing new relationships has been a major focus for Dandenong Next Step this year. These partnerships are critical in supporting our mission to provide participants with meaningful opportunities for practical work experience, community engagement, and life skills development.

We successfully re-established connections with key local organisations, including the City of Greater Dandenong Council, Southern Migrant Centre, Art Access Victoria and Dandenong Youth Services. These relationships have been instrumental in expanding our reach and enhancing the quality of our programs.

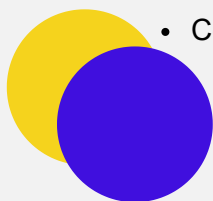
The City of Greater Dandenong Council has been a particularly strong supporter. Through this partnership, our Beyond Rhythm band has had the opportunity to perform at council-led community events, giving participants a platform to showcase their talents. The Council has also helped connect our participants with broader community networks, enriching our program offerings. Additionally, our involvement in the Council's Disability Advisory Committee has helped raise the profile of Burke and Beyond within the local government space.

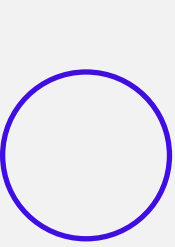
Our Neighbourhood House partners have also played a vital role in delivering skill-building programs throughout the year. We've worked closely with:

- Doveton Neighbourhood Learning Centre
- Noble Park Community Centre
- Living and Learning Centre - Pakenham
- Jesuit Community College
- Kew Neighbourhood Learning Centre

Together, we've delivered a wide range of developmental ACFEE funded programs, including:

- Podcasting and content creation
- Coding and introductory gaming
- Money for Life (financial literacy)
- Introduction to barista skills
- Landscaping and horticulture
- Cooking and nutrition





We also acknowledge the valuable contributions of our community and business partners, who have provided participants with hands-on work experience across a variety of sectors, including warehousing, pick-packing, car washing, animal care, and administration.

Key partners include:

- Myuna Farm
- Cornerstone
- Heatherton Christian College
- Climate Rentals Solutions
- Vinnies Distribution Centre
- Kingston City Church
- ControlTech Solutions

These partnerships have not only enriched our programs but also created real-world pathways for participants to build confidence, gain experience, and explore future employment opportunities. We are deeply grateful for their ongoing support and collaboration.

Looking ahead, Dandenong Next Step is committed to building on the strong foundations laid by expanding our service offerings. One of our key goals is to launch into the social enterprise space, creating real-world employment and training opportunities for participants. Two major initiatives are currently in development:

Gardening and Property Maintenance Enterprise – this program will provide participants with hands-on experience in horticulture, landscaping, and general maintenance. It will not only build practical skills but also offer pathways into employment and small business development.

Mobile Coffee Van – in collaboration with Noble Park Community Centre, this enterprise will serve as a platform for participants to gain barista training, customer service experience, and small business skills. It will also act as a mobile outreach tool, helping us connect with the broader community and promote inclusion.

In response to growing interest from participants and valuable feedback from families and carers, there is a clear and increasing demand for learning opportunities in the digital content creation space. Recognising this, we have a vision to redevelop our Lonsdale Street site into a dedicated Digital Media and Content Creation Hub.

This transformation will support a range of innovative and engaging program offerings, including:

- Photography and Visual Storytelling
- Podcasting and Audio Production
- Content Creation for Social Media
- Multimedia and Digital Projects

These future-focused initiatives reflect our commitment to delivering flexible, skills-based, and participant-led programs that prepare individuals for meaningful engagement in work, learning, and community life. As we move into 2026, our focus remains on innovation, empowerment, and creating real opportunities for growth in both traditional and emerging industries.

Tam Nguyen
Community Engagement Coordinator



Ringwood

Across the course of 2025 the Ringwood site has had a focus on extending the skills of participants while building community-based networks and opportunities within the local community.

In late 2024 we established a partnership with a local gym, Legacy Health and Fitness. This program provides a small group boot camp-style activity that is facilitated by one of the instructors at the gym. This is a great program that is enjoyed by those participants who attend. In 2025 we also recommenced the tennis program we had previously engaged in. This is a great program not only for physical benefits but also for the impact on both the fine motor and gross motor skills of those participants who attend.

In late 2024, those participants who attended the facilitated Customer Service program at Kew Neighborhood Learning Centre were part of transitioning the Kew Cart pop-up shop that they manned each week into an online shop. This enables customers to purchase at times when the Kew Cart is not manned or if they are unable to get to the shop. This was a fantastic project that supported our participants in gaining a wide variety of skills, including taking photos of products and maintaining the online shop front.

We have also seen the introduction of the Promethean Board, which enables us to use technology in a range of creative ways, improving overall engagement and interaction.

Ringwood have continued to develop relationships with our Neighbourhood House partners, which played a vital role in delivering skill-building programs throughout the year.

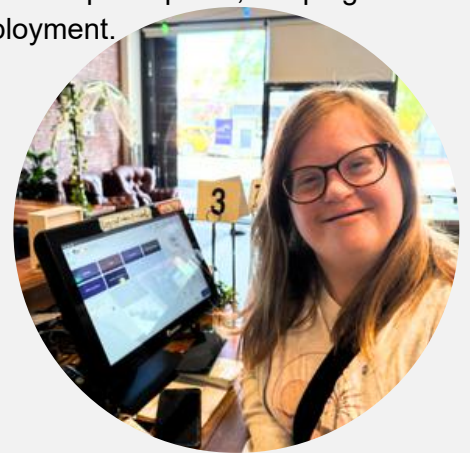
We've worked closely with:

- Box Hill Institute
- Kew Neighbourhood Learning Centre
- Orana Neighbourhood House
- Legacy Health and Fitness Gym
- EACH
- Victorian Electoral Commission volunteers
- Pinchapoo Volunteering

Across the next 12 months Ringwood will continue to build on our community connections and explore more opportunities for being active community members.

We will continue to gather feedback regarding opportunities for our participants, keeping in mind their goals and desires for skill development and obtaining employment.

Danielle Benincasa
Services and Outcomes Manager



Outreach and Social

Friday Night Social is focused on providing quality service to support participants to engage in different social settings, building their skill set and confidence when interacting with their families, peers and community members.

These events and activities provide participants the opportunity to have fun while enjoying a variety of different activities with their peers; practice providing feedback and develop conflict resolution, decision making and problem solving skills, which they can transfer into their personal lives.

Outreach focuses on providing opportunities for participants to be supportively challenged to work toward their personal and professional goals to achieve success, whatever that may look like for each participant.

This tailored support provides participants the chance to grow in a smaller and more intimate environment, allowing them to build skills they can transfer to group programs and to their communities. Outreach is available to participants wanting individualised support, either in their own home or in the community.

We have continued engagement with Box Hill Institute and Swinburne to support students undertaking community care-based courses, to complete their required placement hours across our sites. The relationship between Burke and Beyond and Registered Training Organisations has continued to grow and strengthen. Burke and Beyond continues to work closely with students and stakeholders, refining the requirements of attending placement to ensure we are providing detailed supervision and guidance to upcoming industry workers.

Elyce Morison
Outreach and Social Coordinator



Our Partners

AC Tennis	Legacy Health and Fitness Gym
Alphington Community Centre	Manningham Neighbourhood Watch
Beaconsfield Tennis Club	Matthew Bach - former Victorian MP
Bendigo Bank	Meals on Wheels - City of Boorandara
Blackburn RSL	Meals on Wheels - Knox City Council
Box Hill Baptist Church	Monash Health
Box Hill Insitute	Myuna Farm
Brotherhood of St Laurence - Noble Park	Noble Park Community Centre
Bunnings Pakenham	NQR
Bunnings Nunawading	Nunawading Toy Library
Carina Garland MP - Federal member for Chisholm	Orana Neighbourhood House
Chisholm Tafe - Dandenong	Officer Tennis Club
City of Greater Dandenong Council	Officeworks
Climate Rentals Solutions - Hallam	Pakenham Library
Clota Cottage	Parkinson Group
ControlTech Solutions	Paul Hamer MP - State Member for Box Hill
Cornerstone	Pinchapoo
Dandenong Community & Learning Centre	Regis Blackburn
Dandenong Youth Services	Rowville Community Centre
Doveton Neighbourhood Learning Centre	RSPCA - East Burwood
EACH	Salvos - Forest Hill
Eastern Volunteers	SICMAA (Springvale Indo-Chinese Mutual Assistance Association)
ECCV (Ethnic Community Council of Vic)	Springvale Service for Children Toy Library
Eden Foster - State Member for Mulgrave	Springvale Community Hub
Emerson School	South East Volunteers
Evergreen Waste Solutions - Dandenong South	The Local Umbrella
FoodWorks	TunzaFun Knox
Heatherton Christian College	UnitingCare Harrison
Gabrielle Williams MP - State Member for Dandenong	VALID
Jesuit Community College	Victorian Electoral Commission
Kew Neighbourhood Learning Centre	Vinnies Distribution Centre - Dandenong South
Kingston City Church	Vinnies Ringwood
KMT group	Voice at the Table
Living and Learning Centre - Pakenham	Westall Social Tennis Club
	WISE Employment



Social Media

